



# Leading Change



Enable your business managers to lead people successfully through change with practical skills, strategies and know-how

A one-day workshop for up to 16 delegates

Leading people successfully and confidently through change can prove challenging, even for the most experienced of managers.

An increasing number of organisations are investing in the development of change leadership skills and behaviours of their business leaders within large and small scale change programmes. What they are getting as a result is well worth the investment; capable and confident leaders who personally embrace change and take people with them on the journey.

This unique workshop enables managers to understand the role of the leader within the three key stages of leading and landing successful change; motivate people to change, make the change happen, and make the change permanent. It draws upon personal and business change insights and experience within a real business scenario. Delegates work with interactive change journey boards that focus on the tools, activities, leadership styles, behaviours and communications that support successful change.

## Workshop objectives

This workshop is designed to help managers:

- Adapt their style and behaviour to lead more effectively within the three key stages of change
- Recognise the behaviours which indicate different types of resistance and develop strategies to overcome these
- Utilise different communication formats to land difficult messages and help people accept and embrace
- Define small actions and personal changes which have a big impact on embedding and sustaining successful change

## Audience

The workshop is suitable for all types of business managers who are responsible for leading individuals and teams through business change.

"First Friday's extensive experience and expertise in change management and leadership was invaluable, as they were able to help our senior team and key leaders think differently about leadership styles, communication, and how to manage resistance during periods of extensive change. We have had overwhelmingly positive feedback from everyone who attended this practical and thought provoking workshop."

Simon Kerry, CIO, Charles Tyrwhitt

"This is a brilliant workshop. There were so many things I learnt to help my team, and indeed myself, successfully adapt to change. Learning about resistance to change was a real eye-opener."

Head of function



To book or for further details and prices please contact: **Email** [enquiries@firstfriday.biz](mailto:enquiries@firstfriday.biz) **Phone** 01494 867106

First Friday is a leading provider of training & development and change management services with a portfolio of 100+ clients across the UK, Europe and South Africa. Our team is unique; we are all ex-retailers which our clients say sets us apart from others. Every day we work with world-class businesses using our retail and commercial expertise to make a difference and add value.

